

**ADDITIONS & MODIFICATIONS
TO SERVICE AGREEMENT REV.
2026**



Purpose: This addendum is intended to be incorporated into DSS Cleaning’s unified, click-to-agree *Terms of Service* for online booking and recurring service enrollment. All provisions below supplement and, where stated, modify the existing Service Agreement Rev. 2026.

1. SUBSCRIPTION / RECURRING SERVICES (NEW SECTION)

1.1 Definition of Recurring Services

Recurring or “Subscription” Services include any cleaning services scheduled on a repeating basis, including but not limited to **weekly, bi-weekly, or monthly** service frequencies.

1.2 Auto-Renewal Authorization

By selecting a recurring service option and clicking **“I Agree”** at checkout, the Client expressly agrees that:

- Services will automatically renew at the selected frequency.
- Charges will be processed automatically using the payment method on file.
- The recurring plan remains active until properly cancelled in accordance with Section 2 below.

This authorization applies to base service fees, approved add-ons, mileage, pet fees, taxes, and any other charges permitted under the Agreement.

1.3 Billing Frequency & Timing

Recurring service charges will be billed **per visit** and processed **up to twenty-four (24) hours prior** to each scheduled service date, unless otherwise stated in writing.

1.4 Recurring Service Discounts

Any discounted pricing offered for recurring services is provided in consideration of consistent scheduling and maintenance of the property. If recurring services are cancelled, paused, or interrupted for more than thirty (30) days, DSS Cleaning reserves the right to:

- Remove recurring discounts; and
- Require reversion to a Deep Clean or higher-level service at current rates prior to resuming service.

2. RECURRING SERVICE CANCELLATION & TERMINATION (REVISED)

2.1 Cancellation Deadline (Supersedes Section 6.1)

Clients may cancel recurring services by providing **no less than forty-eight (48) hours' notice** prior to the next scheduled service.

Cancellations submitted after this deadline may result in billing for the upcoming service.

2.2 One-Click / Simple Cancellation Method

To ensure ease of termination, recurring services may be cancelled through any of the following methods:

- Clicking the **“Cancel Recurring Service”** link provided in the booking or client portal;
- Submitting a cancellation request through the DSS Cleaning website contact form; or
- Sending written notice to booking@dsscleaning.com.

Cancellation is effective once confirmation is issued by DSS Cleaning. No phone call is required.

2.3 Effect of Cancellation

Cancellation of recurring services:

- Terminates future service appointments;
- Does not void charges already processed or scheduled within the applicable cancellation window; and
- Does not revoke authorization for prior or pending charges incurred under the Agreement.

3. NOTICE OF PRICE CHANGES FOR RECURRING SERVICES (NEW SECTION)

3.1 Advance Notice Requirement

DSS Cleaning reserves the right to adjust pricing for recurring services. Clients will receive **no less than fifteen (15) to thirty (30) days' advance written notice** of any changes to recurring service rates.

3.2 Client Options Upon Price Change

Upon receiving notice of a price adjustment, the Client may:

- Accept the revised rate and continue recurring services; or
- Cancel recurring services prior to the effective date of the new pricing without penalty, provided cancellation is completed within the stated notice period.

Continued use of recurring services after the effective date constitutes acceptance of the revised pricing.

4. CLICK-TO-AGREE ACKNOWLEDGMENT (NEW)

By completing the booking process, the Client acknowledges that they have:

- Read and understood the DSS Cleaning Terms of Service;
- Agreed to automatic renewal and recurring billing where applicable;
- Been provided a clear method to cancel recurring services; and
- Consented to receive electronic notices regarding billing, service changes, and price adjustments.

This electronic acceptance constitutes a legally binding agreement equivalent to a handwritten signature under applicable law.